



**State of Illinois  
Illinois Commerce Commission  
Code Part 737.130  
LEC Electing Providers Quarterly Filing**

**Illinois Consolidated Telephone Company  
for quarter ending March 31, 2016**

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)**

Credits due to out-of service conditions lasting more than 30 hours	January	February	March	Totals
A. Total dollar amount of all customer credits paid:	\$5,070.00	\$1,472.00	\$1,054.00	\$7,596.00
B. Number of credits issued for repairs - 30-48 hours:	8	6	5	19
C. Number of credits issued for repairs - 49-72 hours:	59	27	28	114
D. Number of credits issued for repairs - 73-96 hours:	47	24	12	83
E. Number of credits issued for repairs - 97-120 hours:	21	9	3	33
F. Number of credits issued for repairs greater than 120 hours:	41	5	7	53
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)**

Failure to Install Basic Local Exchange Service	January	February	March	Totals
A. Total dollar amount of all customer credits paid:	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days:	0	0	0	0
C. Number of installations after 10 business days:	0	0	0	0
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)**

Missed Appointments	January	February	March	Totals
A. Total dollar amount of all customer credits paid:	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits:	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0